

CATERING EQUIPMENT DIRECT

Spares

Genuine spare parts for every product we supply

Catering Equipment Direct Ltd (trading as CED) · Company No. 16783369 · Registered Office: 61 Bradford Street, Walsall, England, WS1 3QD
VAT No. 504 2680 17

Spare Parts Through Our Supplier Network

When your catering equipment needs fixing, waiting is not an option. Your customers cannot wait, and neither can you.

Catering Equipment Direct supplies commercial catering and refrigeration equipment through a network of Authorised Suppliers. That same network gives us access to an extensive range of genuine and manufacturer-approved spare parts — for every brand we sell, and many we don't.

You do not need to hunt for part numbers across different manufacturers. Send us your unit's model reference and serial number, and we will identify the correct part, confirm price and lead time, and direct your order to the right source. Next-day parts delivery is available on many commonly required components.

Why Genuine Parts Matter

The use of non-approved spare parts, refrigerants, or consumables will immediately and permanently void the Manufacturer's Warranty on your equipment. This applies across all of our Authorised Suppliers. Always confirm with us that a part is approved for your unit before purchasing or fitting it.

- Genuine and manufacturer-approved parts are designed, tested, and certified for your specific unit.
- Non-approved parts can cause equipment damage, create safety risks, and invalidate your warranty and potentially your insurance.
- Using approved parts preserves the full benefit of the Manufacturer's Warranty for the remainder of the warranty period.

Spares by Supplier

Spare parts for products supplied by Catering Equipment Direct are sourced through the relevant Authorised Supplier or manufacturer parts department:

Tefcold

- Full range of electromechanical spare parts available through the Tefcold UK parts department.
- Parts are identified by the unit's serial number — always quote it when enquiring.

Blizzard Refrigeration (via Pentland Wholesale)

- Spare parts for the full Blizzard range are supplied through Pentland Wholesale's parts team.
- Blizzard is Pentland's own brand, which means strong long-term parts availability.

Pentland Wholesale (other brands)

- Parts for the other brands distributed by Pentland Wholesale are available on request.
- Availability and lead time are confirmed per part at the time of enquiry.

Combisteel

- Combisteel maintains an extensive spares catalogue covering its full product range, supported from its UK operation.
- Common wear parts and electromechanical components are typically available on short lead times.

Blue Badger Wholesale

- Blue Badger operates a dedicated After Sales & Spares team.
- New spare parts are warranted for 90 days from delivery unless stated otherwise; where a longer manufacturer warranty applies, the manufacturer's warranty takes precedence.

Future and Additional Suppliers

- As our product range grows, spare parts for all additional Authorised Suppliers will be supported in the same way: identified by serial number, confirmed as approved, and sourced through the relevant supplier or manufacturer parts department.

How to Order a Spare Part

1. Locate your unit's model reference and serial number — these are on the rating plate, usually inside the cabinet or on the rear of the unit.
2. Describe the part you need or the fault you are experiencing. Clear photographs of the part and the rating plate help us identify it quickly.
3. Email the details to info@cedcateringequipment.co.uk.
4. We will confirm the correct part reference, whether it is approved for your unit, the price, and the expected lead time.
5. Once you approve, we place the order with the relevant Authorised Supplier or manufacturer parts department. Many common parts are available on next-day delivery.

Please do not attempt to source or fit spare parts without first confirming with us that the intended part is approved for your unit. Fitting non-approved parts will void your warranty.

Fitting — Who May Fit Spare Parts

Who may fit a spare part depends on the nature of the part:

- Simple accessories — shelves, baskets, trays, and similar internal fittings — may be fitted by the Customer.
- Electrical components — including elements, thermostats, controllers, switches, and wiring — must be fitted by a Qualified Electrician in accordance with the Electricity at Work Regulations 1989 and BS 7671.
- Gas components must be fitted exclusively by a Gas Safe registered engineer. It is a criminal offence for an unregistered person to carry out gas work on commercial premises.
- Refrigeration sealed-system components — compressors, condensers, evaporators, and any part requiring refrigerant handling — must be fitted by an F-Gas certified engineer in accordance with the Fluorinated Greenhouse Gas Regulations 2015.

Any work carried out on the Goods by an unauthorised or unqualified person will immediately and permanently void the Manufacturer's Warranty, as set out in our Terms and Conditions of Sale.

Spare Parts Warranty

- Replacement spare parts are typically warranted for 90 days from delivery unless the supplier or manufacturer states otherwise. Where a longer manufacturer warranty applies to the part, that warranty takes precedence.
- The parts warranty covers the part itself. Labour, travel, downtime, and indirect losses are not included unless a separate labour arrangement has been agreed.

- A replacement part is not covered where its failure is caused by the same underlying issue that damaged the original part — for example an electrical supply fault, blocked condenser, limescale, or pest damage. The underlying cause must be corrected before a new part is fitted.
- Fitting a spare part does not extend or restart the warranty on the equipment itself.

Consumables and Wear Items

Consumable and wear items — including door seals and gaskets, light bulbs and tubes, glass, shelves, baskets, trays, water filters, and lava stones — are available to purchase as spares. Please note that these items are excluded from the equipment's warranty cover (except where damaged on delivery and reported within 24 hours), and purchasing them as spares does not bring them within warranty.

Spares Enquiries

To order a spare part or check availability, contact us with your unit's model reference and serial number:

Email: info@cedcateringequipment.co.uk

Website: cedcateringequipment.co.uk

Hours: Monday to Friday, 9:00am to 5:00pm

This Spares page should be read alongside our Servicing & Repairs page, Warranty Information, and full Terms and Conditions of Sale. All spare parts orders are handled in conjunction with the relevant Authorised Supplier's parts team; availability and lead times are subject to supplier stock.